

# 2024 Annual Report -Calls for Service



## SPRINGFIELD POLICE DIVISION

Total CAD Calls Received, by Nature of Call in Zone

<u>Nature of Call</u>	<u>Total Calls Received</u>	<u>% of Total</u>
911 HANG UP	1977	3.95
911 MISDIAL	421	0.84
911 OPEN LINE	1753	3.50
ABDOMINAL PAIN	5	0.01
ABDUCTION BY FAMILY MEMBER	3	0.01
ABDUCTION NON FAMILY MEMBER	2	0.00
ABUSE OF CHILD OR ELDER	58	0.12
INDUSTRIAL ACCIDENT	3	0.01
ADMINISTRATIVE - FOLLOW UP	2118	4.23
AUDIBLE BURGLARY ALARM	2373	4.74
FIRE ALARM - CO	2	0.00
FIRE ALARM	17	0.03
MEDICAL ALARM	10	0.02
PANIC ALARM	237	0.47
HOLD UP ALARM	9	0.02
UNKNOWN AUDIBLE ALARM	27	0.05
VEHICLE ALARM	2	0.00
ANIMAL COMPLAINTS	369	0.74
ASSAULT	614	1.23
AGENCY ASSIST	478	0.96
ATTEMPT TO LOCATE	192	0.38
BACK PAIN	2	0.00
ANIMAL BITE	90	0.18
BUILDING COLLAPSE	1	0.00
BLEEDING NON TRAUMATIC	18	0.04
BOMB THREAT OR INVESTIGATION	64	0.13
BUSINESS CHECK	3288	6.57
BURGLARY	609	1.22
BURN	5	0.01
CARDIAC	11	0.02
CARJACKING	1	0.00
CHEMICAL	1	0.00
CHEST PAINS	8	0.02
CHILDREN SERVICES CALL OUT	3	0.01
CHOKING	16	0.03
CITIZEN ASSIST	462	0.92
RIOT	1	0.00
CIVIL MATTERS	423	0.85
COUNTERFEIT MONEY	8	0.02
TRAFFIC VIOLATIONS	58	0.12
CURFEW VIOLATION	1	0.00

<u>Nature of Call</u>	<u>Total Calls Received</u>	<u>% of Total</u>
DEAD BODY	57	0.11
DEATH NOTIFICATION	4	0.01
DIABETIC	9	0.02
DISORDERLY CONDUCT	6240	12.47
DISABLED VEHICLE	340	0.68
DROWNING	2	0.00
POSSESSING DRUG	9	0.02
PARAPHERNALIA		
DRUG COMPLAINT	104	0.21
DRIVING WHILE INTOXICATED	18	0.04
DOMESTIC VIOLENCE ACTIVE	463	0.93
DOMESTIC VIOLENCE NOT ACTIVE	118	0.24
EMOTIONALLY DISTURBED PERSON	671	1.34
ELECTROCUTION	1	0.00
ELECTRICAL HAZARD	1	0.00
ENTRAPMENT	5	0.01
EXPLOSION	3	0.01
EXPOSURE	1	0.00
EYE INJURY	6	0.01
FALL	41	0.08
FIRE ARSON	1	0.00
BRUSH FIRE	8	0.02
STRUCTURE FIRE BUSINESS	3	0.01
FIGHT	191	0.38
FIREWORKS	135	0.27
RESIDENTIAL LOCK OUT	5	0.01
FIRE OTHER	21	0.04
FRAUD	142	0.28
SMOKE INVESTIGATION	7	0.01
STRUCTURE FIRE	46	0.09
TRASH FIRE	7	0.01
TRUCK FIRE	1	0.00
UNKNOWN FIRE	1	0.00
VEHICLE FIRE	45	0.09
GAS LEAK	5	0.01
HARRASSMENT	145	0.29
HAZMAT INCIDENT	1	0.00
HEADACHE	2	0.00
VACATION HOUSE WATCH	5	0.01
INDECENT EXPOSURE	54	0.11
INFORMATIONAL CALL	259	0.52
INTERNET	1	0.00
INTOXICATED PERSON	129	0.26
INVESTIGATION	41	0.08
LARCENY	1829	3.66
ALCOHOL OFFENSE	2	0.00
LITTERING COMPLAINT	15	0.03
MISCELLANEOUS LOG	1	0.00

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<u>Nature of Call</u>	<u>Total Calls Received</u>	<u>% of Total</u>
MISCONDUCT	2	0.00
MOTOR VEHICLE ACCIDENT	1369	2.74
NON INJ		
MOTOR VEHICLE HIT SKIP	767	1.53
INJURY MOTOR VEHICLE ACCIDENT	675	1.35
NEGLECT OF CHILD OR ELDER	16	0.03
NOISE COMPLAINT	892	1.78
OVERDOSE	237	0.47
ODOR INVESTIGATION	1	0.00
UNSECURE BUILDING	47	0.09
ORDER VIOLATION	208	0.42
PAPER SERVICE	944	1.89
PARKING COMPLAINT	1170	2.34
PERSON FOUND	64	0.13
MISSING PERSON	374	0.75
SUSPICIOUS PERSON	1577	3.15
UNCONCIOUS PERSON	264	0.53
WANTED PERSON	611	1.22
PAN HANDLER	43	0.09
PREGNANCY - CHILDBIRTH	2	0.00
FOUND PROPERTY	360	0.72
LOST PROPERTY	11	0.02
STOLEN PROPERTY	97	0.19
PURSUIT	15	0.03
RECKLESS DRIVER	164	0.33
RESCUE	1	0.00
RESPIRATORY	37	0.07
RESPIRATORY ARREST	37	0.07
LIVESTOCK ON THE ROADWAY	3	0.01
ROBBERY	99	0.20
RUNAWAY JUVENILE	73	0.15
SEIZURE	28	0.06
SEX OFFENSE	137	0.27
SHOOTING	60	0.12
THEFT FROM A BUSINESS	224	0.45
SHOTS FIRED	601	1.20
GENERAL ILLNESS/UNKNOWN	104	0.21
STABBING	18	0.04
STANDBY	51	0.10
STROKE	11	0.02
SUSPICIOUS STOPPED PERSON	23	0.05
SUICIDE	10	0.02
ATTEMPTED SUICIDE	473	0.95
SUSPICIOUS ACTIVITY	2616	5.23
TEST	3	0.01
TRAFFIC HAZARD	653	1.31
THREATS	547	1.09
TOW VEHICLE	1	0.00
TRAUMA	38	0.08

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<u>Nature of Call</u>	<u>Total Calls Received</u>	<u>% of Total</u>
TRESPASSING COMPLAINT	643	1.29
TROUBLE NATURE UNKNOWN	814	1.63
TRAFFIC STOP	2086	4.17
VANDALISM	879	1.76
ABANDONED VEHICLE	56	0.11
ASSIST MOTORIST	2	0.00
VEHICLE LOCK OUT	24	0.05
RECOVERED STOLEN VEHICLE	53	0.11
STOLEN VEHICLE	229	0.46
SUSPICIOUS VEHICLE	1097	2.19
SEARCH WARRANT	28	0.06
WEAPON OFFENSE	363	0.73
WELFARE CHECK	967	1.93
WIRES DOWN	88	0.18
EXTRICATION	6	0.01

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Total reported: 50028

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**Report Includes:**

All dates between `00:00:01 01/01/24` and `23:59:59 12/31/24`, All nature of incidents, All cities, All types, All priorities,  
All agencies matching `SPD`, All zones

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#	Nature of Call ↓	Total Calls Received	%
1.	911 HANG UP	1977	3.95
2.	911 MISDIAL	421	0.84
3.	911 OPEN LINE	1753	3.50
4.	ABDOMINAL PAIN	5	0.01
5.	ABDUCTION BY FAMILY MEMBER	3	0.01
6.	ABDUCTION NON FAMILY MEMBER	2	0.00
7.	ABUSE OF CHILD OR ELDER	58	0.12
8.	INDUSTRIAL ACCIDENT	3	0.01
9.	ADMINISTRATIVE - FOLLOW UP	2118	4.23
10.	AUDIBLE BURGLARY ALARM	2373	4.74
11.	FIRE ALARM - CO	2	0.00
12.	FIRE ALARM	17	0.03
13.	MEDICAL ALARM	10	0.02
14.	PANIC ALARM	237	0.47
15.	HOLD UP ALARM	9	0.02
16.	UNKNOWN AUDIBLE ALARM	27	0.05
17.	VEHICLE ALARM	2	0.00
18.	ANIMAL COMPLAINTS	369	0.74
19.	ASSAULT	614	1.23
20.	AGENCY ASSIST	478	0.96
21.	ATTEMPT TO LOCATE	192	0.38
22.	BACK PAIN	2	0.00
23.	ANIMAL BITE	90	0.18
24.	BUILDING COLLAPSE	1	0.00
25.	BLEEDING NON TRAUMATIC	18	0.04
26.	BOMB THREAT OR INVESTIGATION	64	0.13
27.	BUSINESS CHECK	3288	6.57
28.	BURGLARY	609	1.22
29.	BURN	5	0.01
30.	CARDIAC	11	0.02
31.	CARJACKING	1	0.00
32.	CHEMICAL	1	0.00
33.	CHEST PAINS	8	0.02
34.	CHILDREN SERVICES CALL OUT	3	0.01
35.	CHOKING	16	0.03

## 2024 Annual Report -Calls for Service

#	Nature of Call ↓	Total Calls Received	%
36.	CITIZEN ASSIST	462	0.92
37.	RIOT	1	0.00
38.	CIVIL MATTERS	423	0.85
39.	COUNTERFEIT MONEY	8	0.02
40.	TRAFFIC VIOLATIONS	58	0.12
41.	CURFEW VIOLATION	1	0.00
42.	DEAD BODY	57	0.11
43.	DEATH NOTIFICATION	4	0.01
44.	DIABETIC	9	0.02
45.	DISORDERLY CONDUCT	6240	12.47
46.	DISABLED VEHICLE	340	0.68
47.	DROWNING	2	0.00
48.	POSSESSING DRUG PARAPHERNALIA	9	0.02
49.	DRUG COMPLAINT	104	0.21
50.	DRIVING WHILE INTOXICATED	18	0.04
51.	DOMESTIC VIOLENCE ACTIVE	463	0.93
52.	DOMESTIC VIOLENCE NOT ACTIVE	118	0.24
53.	EMOTIONALLY DISTURBED PERSON	671	1.34
54.	ELECTROCUTION	1	0.00
55.	ELECTRICAL HAZARD	1	0.00
56.	ENTRAPMENT	5	0.01
57.	EXPLOSION	3	0.01
58.	EXPOSURE	1	0.00
59.	EYE INJURY	6	0.01
60.	FALL	41	0.08
61.	FIRE ARSON	1	0.00
62.	BRUSHFIRE	8	0.02
63.	STRUCTURE FIRE BUSINESS	3	0.01
64.	FIGHT	191	0.38
65.	FIREWORKS	135	0.27
66.	RESIDENTIAL LOCK OUT	5	0.01
67.	FIRE OTHER	21	0.04
68.	FRAUD	142	0.28
69.	SMOKE INVESTIGATION	7	0.01
70.	STRUCTURE FIRE	46	0.09

## 2024 Annual Report -Calls for Service

#	Nature of Call ↓	Total Calls Received	%
71.	TRASH FIRE	7	0.01
72.	TRUCK FIRE	1	0.00
73.	UNKNOWN FIRE	1	0.00
74.	VEHICLE FIRE	45	0.09
75.	GAS LEAK	5	0.01
76.	HARRASSMENT	145	0.29
77.	HAZMAT INCIDENT	1	0.00
78.	HEADACHE	2	0.00
79.	VACATION HOUSE WATCH	5	0.01
80.	INDECENT EXPOSURE	54	0.11
81.	INFORMATIONAL CALL	259	0.52
82.	INTERNET	1	0.00
83.	INTOXICATED PERSON	129	0.26
84.	INVESTIGATION	41	0.08
85.	LARCENY	1829	3.66
86.	ALCOHOL OFFENSE	2	0.00
87.	LITTERING COMPLAINT	15	0.03
88.	MISCELLANEOUS LOG	1	0.00
89.	MISCONDUCT	2	0.00
90.	MOTOR VEHICLE ACCIDENT NONINJ	1369	2.74
91.	MOTOR VEHICLE HIT SKIP	767	1.53
92.	INJURY MOTOR VEHICLE ACCIDENT	675	1.35
93.	NEGLECT OF CHILD OR ELDER	16	0.03
94.	NOISE COMPLAINT	892	1.78
95.	OVERDOSE	237	0.47
96.	ODOR INVESTIGATION	1	0.00
97.	UNSECURE BUILDING	47	0.09
98.	ORDER VIOLATION	208	0.42
99.	PAPER SERVICE	944	1.89
100.	PARKING COMPLAINT	1170	2.34
101.	PERSON FOUND	64	0.13
102.	MISSING PERSON	374	0.75
103.	SUSPICIOUS PERSON	1577	3.15
104.	UNCONCIOUS PERSON	264	0.53
105.	WANTED PERSON	611	1.22

## 2024 Annual Report -Calls for Service

#	Nature of Call ↓	Total Calls Received	%
106.	PANHANDLER	43	0.09
107.	PREGNANCY - CHILDBIRTH	2	0.00
108.	FOUND PROPERTY	360	0.72
109.	LOST PROPERTY	11	0.02
110.	STOLEN PROPERTY	97	0.19
111.	PURSUIT	15	0.03
112.	RECKLESS DRIVER	164	0.33
113.	RESCUE	1	0.00
114.	RESPIRATORY	37	0.07
115.	RESPIRATORY ARREST	37	0.07
116.	LIVESTOCK ON THE ROADWAY	3	0.01
117.	ROBBERY	99	0.20
118.	RUNAWAY JUVENILE	73	0.15
119.	SEIZURE	28	0.06
120.	SEX OFFENSE	137	0.27
121.	SHOOTING	60	0.12
122.	THEFT FROM A BUSINESS	224	0.45
123.	SHOTS FIRED	601	1.20
124.	GENERAL ILLNESS/UNKNOWN	104	0.21
125.	STABBING	18	0.04
126.	STANDBY	51	0.10
127.	STROKE	11	0.02
128.	SUSPICIOUS STOPPED PERSON	23	0.05
129.	SUICIDE	10	0.02
130.	ATTEMPTED SUICIDE	473	0.95
131.	SUSPICIOUS ACTIVITY	2616	5.23
132.	TEST	3	0.01
133.	TRAFFIC HAZARD	653	1.31
134.	THREATS	547	1.09
135.	TOW VEHICLE	1	0.00
136.	TRAUMA	38	0.08
137.	TRESPASSING COMPLAINT	643	1.29
138.	TROUBLE NATURE UNKNOWN	814	1.63
139.	TRAFFIC STOP	2086	4.17
140.	VANDALISM	879	1.76

## 2024 Annual Report -Calls for Service

#	Nature of Call ↓	Total Calls Received	%
141.	ABANDONED VEHICLE	56	0.11
142.	ASSIST MOTORIST	2	0.00
143.	VEHICLE LOCK OUT	24	0.05
144.	RECOVERED STOLEN VEHICLE	53	0.11
145.	STOLEN VEHICLE	229	0.46
146.	SUSPICIOUS VEHICLE	1097	2.19
147.	SEARCH WARRANT	28	0.06
148.	WEAPON OFFENSE	363	0.73
149.	WELFARE CHECK	967	1.93
150.	WIRES DOWN	88	0.18
151.	EXTRICATION	6	0.01

## 2024 Annual Report -Calls for Service

#	Nature of Call	Total Calls Received ↓	%
1.	DISORDERLY CONDUCT	6240	12.47
2.	BUSINESS CHECK	3288	6.57
3.	SUSPICIOUS ACTIVITY	2616	5.23
4.	AUDIBLE BURGLARY ALARM	2373	4.74
5.	ADMINISTRATIVE - FOLLOW UP	2118	4.23
6.	TRAFFIC STOP	2086	4.17
7.	911 HANG UP	1977	3.95
8.	LARCENY	1829	3.66
9.	911 OPEN LINE	1753	3.50
10.	SUSPICIOUS PERSON	1577	3.15
11.	MOTOR VEHICLE ACCIDENT NONINJ	1369	2.74
12.	PARKING COMPLAINT	1170	2.34
13.	SUSPICIOUS VEHICLE	1097	2.19
14.	WELFARE CHECK	967	1.93
15.	PAPER SERVICE	944	1.89
16.	NOISE COMPLAINT	892	1.78
17.	VANDALISM	879	1.76
18.	TROUBLE NATURE UNKNOWN	814	1.63
19.	MOTOR VEHICLE HIT SKIP	767	1.53
20.	INJURY MOTOR VEHICLE ACCIDENT	675	1.35
21.	EMOTIONALLY DISTURBED PERSON	671	1.34
22.	TRAFFIC HAZARD	653	1.31
23.	TRESPASSING COMPLAINT	643	1.29
24.	ASSAULT	614	1.23
25.	WANTED PERSON	611	1.22
26.	BURGLARY	609	1.22
27.	SHOTS FIRED	601	1.20
28.	THREATS	547	1.09
29.	AGENCY ASSIST	478	0.96
30.	ATTEMPTED SUICIDE	473	0.95
31.	DOMESTIC VIOLENCE ACTIVE	463	0.93
32.	CITIZEN ASSIST	462	0.92
33.	CIVIL MATTERS	423	0.85
34.	911 MISDIAL	421	0.84
35.	MISSING PERSON	374	0.75

## 2024 Annual Report -Calls for Service

#	Nature of Call	Total Calls Received ↓	%
36.	ANIMAL COMPLAINTS	369	0.74
37.	WEAPON OFFENSE	363	0.73
38.	FOUND PROPERTY	360	0.72
39.	DISABLED VEHICLE	340	0.68
40.	UNCONCIOUS PERSON	264	0.53
41.	INFORMATIONAL CALL	259	0.52
42.	PANIC ALARM	237	0.47
43.	OVERDOSE	237	0.47
44.	STOLEN VEHICLE	229	0.46
45.	THEFT FROM A BUSINESS	224	0.45
46.	ORDER VIOLATION	208	0.42
47.	ATTEMPT TO LOCATE	192	0.38
48.	FIGHT	191	0.38
49.	RECKLESS DRIVER	164	0.33
50.	HARRASSMENT	145	0.29
51.	FRAUD	142	0.28
52.	SEX OFFENSE	137	0.27
53.	FIREWORKS	135	0.27
54.	INTOXICATED PERSON	129	0.26
55.	DOMESTIC VIOLENCE NOT ACTIVE	118	0.24
56.	GENERAL ILLNESS/UNKNOWN	104	0.21
57.	DRUG COMPLAINT	104	0.21
58.	ROBBERY	99	0.20
59.	STOLEN PROPERTY	97	0.19
60.	ANIMAL BITE	90	0.18
61.	WIRES DOWN	88	0.18
62.	RUNAWAY JUVENILE	73	0.15
63.	PERSON FOUND	64	0.13
64.	BOMB THREAT OR INVESTIGATION	64	0.13
65.	SHOOTING	60	0.12
66.	TRAFFIC VIOLATIONS	58	0.12
67.	ABUSE OF CHILD OR ELDER	58	0.12
68.	DEAD BODY	57	0.11
69.	ABANDONED VEHICLE	56	0.11
70.	INDECENT EXPOSURE	54	0.11

## 2024 Annual Report -Calls for Service

#	Nature of Call	Total Calls Received ↓	%
71.	RECOVERED STOLEN VEHICLE	53	0.11
72.	STANDBY	51	0.10
73.	UNSECURE BUILDING	47	0.09
74.	STRUCTURE FIRE	46	0.09
75.	VEHICLE FIRE	45	0.09
76.	PANHANDLER	43	0.09
77.	FALL	41	0.08
78.	INVESTIGATION	41	0.08
79.	TRAUMA	38	0.08
80.	RESPIRATORY	37	0.07
81.	RESPIRATORY ARREST	37	0.07
82.	SEIZURE	28	0.06
83.	SEARCH WARRANT	28	0.06
84.	UNKNOWN AUDIBLE ALARM	27	0.05
85.	VEHICLE LOCK OUT	24	0.05
86.	SUSPICIOUS STOPPED PERSON	23	0.05
87.	FIRE OTHER	21	0.04
88.	STABBING	18	0.04
89.	BLEEDING NON TRAUMATIC	18	0.04
90.	DRIVING WHILE INTOXICATED	18	0.04
91.	FIRE ALARM	17	0.03
92.	CHOKING	16	0.03
93.	NEGLECT OF CHILD OR ELDER	16	0.03
94.	PURSUIT	15	0.03
95.	LITTERING COMPLAINT	15	0.03
96.	LOST PROPERTY	11	0.02
97.	STROKE	11	0.02
98.	CARDIAC	11	0.02
99.	SUICIDE	10	0.02
100.	MEDICAL ALARM	10	0.02
101.	HOLD UP ALARM	9	0.02
102.	DIABETIC	9	0.02
103.	POSSESSING DRUG PARAPHERNALIA	9	0.02
104.	CHEST PAINS	8	0.02
105.	COUNTERFEIT MONEY	8	0.02

## 2024 Annual Report -Calls for Service

#	Nature of Call	Total Calls Received ↓	%
106.	BRUSHFIRE	8	0.02
107.	SMOKE INVESTIGATION	7	0.01
108.	TRASH FIRE	7	0.01
109.	EXTRICATION	6	0.01
110.	EYE INJURY	6	0.01
111.	BURN	5	0.01
112.	ABDOMINAL PAIN	5	0.01
113.	ENTRAPMENT	5	0.01
114.	RESIDENTIAL LOCK OUT	5	0.01
115.	GAS LEAK	5	0.01
116.	VACATION HOUSE WATCH	5	0.01
117.	DEATH NOTIFICATION	4	0.01
118.	LIVESTOCK ON THE ROADWAY	3	0.01
119.	TEST	3	0.01
120.	CHILDREN SERVICES CALL OUT	3	0.01
121.	ABDUCTION BY FAMILY MEMBER	3	0.01
122.	EXPLOSION	3	0.01
123.	STRUCTURE FIRE BUSINESS	3	0.01
124.	INDUSTRIAL ACCIDENT	3	0.01
125.	PREGNANCY - CHILDBIRTH	2	0.00
126.	FIRE ALARM - CO	2	0.00
127.	ASSIST MOTORIST	2	0.00
128.	VEHICLE ALARM	2	0.00
129.	BACK PAIN	2	0.00
130.	DROWNING	2	0.00
131.	ABDUCTION NON FAMILY MEMBER	2	0.00
132.	HEADACHE	2	0.00
133.	ALCOHOL OFFENSE	2	0.00
134.	MISCONDUCT	2	0.00
135.	RESCUE	1	0.00
136.	TOW VEHICLE	1	0.00
137.	BUILDING COLLAPSE	1	0.00
138.	CARJACKING	1	0.00
139.	CHEMICAL	1	0.00
140.	RIOT	1	0.00

## 2024 Annual Report -Calls for Service

#	Nature of Call	Total Calls Received ↓	%
141.	CURFEW VIOLATION	1	0.00
142.	ELECTROCUTION	1	0.00
143.	ELECTRICAL HAZARD	1	0.00
144.	EXPOSURE	1	0.00
145.	FIRE ARSON	1	0.00
146.	TRUCK FIRE	1	0.00
147.	UNKNOWN FIRE	1	0.00
148.	HAZMAT INCIDENT	1	0.00
149.	INTERNET	1	0.00
150.	MISCELLANEOUS LOG	1	0.00
151.	ODOR INVESTIGATION	1	0.00