

Tips

If this is an emergency, call 911.

If you would like to submit a crime tip via telephone, please call 937-324-7685. There is an officer on-duty 24 hours a day that can accept your tip.

If you would like to submit a crime tip via email, please send the tip to:

spdtip@springfieldohio.gov

Introduction to the Compliments & Complaints Procedure

The Springfield Police Division is committed to providing quality service to all citizens. We understand that our work impacts the lives of our citizens and strive to provide the best possible service within the bounds of rule, policy, and law.

Compliments

To compliment Division personnel call the Officer-in Charge at 937-324-7716 or email

spd@springfieldohio.gov

Complaints

The citizen complaint system is designed to provide people with a way to express their concerns about police service. This system provides a fair, factual, and objective review of an individual's concern. (NOTE: Complaints about the underlying reason for a traffic citation or criminal arrest must be resolved by the court and cannot be investigated as a complaint against a Division of Police employee.)

All complaints should be filed within 90 days of the incident, unless there are special circumstances. Complaints filed immediately improve the investigator's chance of gathering factual information.

To file a complaint call the Officer-in-Charge at 937-324-7716 or email spd@springfieldohio.gov

A form will be brought to your home, sent by mail, or emailed to you, as you choose.

Compliments and/or complaints can be filed 24 hours a day, 7 days a week.