



NEWS RELEASE

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OFFICE OF THE CITY MANAGER

FOR IMMEDIATE RELEASE

SPRINGFIELD, OH (March 14, 2020)

Residential Water Disconnections Suspended, City Taking COVID-19 Precautions

The City will suspend residential water disconnections on past due accounts in the midst of a coronavirus (COVID-19) pandemic that may compromise local families' means to meet financial obligations.

The City encourages individuals to continue to pay their utility bills if able, but the City will not shut off someone's water for non-payment at this time. This policy will take effect immediately and extend through April 15th. The City will then reassess the situation to determine if a longer period is required.

The City is also asking individuals to pay their utility bill online at www.springfieldohio.gov, or at one of two payment drop off boxes; located on Fountain Ave near City Hall, or at the Service Center located 2100 Lagonda Ave. This is to limit social interaction in an effort to prevent the spread of the virus.

Additionally, City leaders and staff met on Friday to discuss actions that the City will take throughout this situation and also spoke with Clark County Combined Health District Commissioner Charles Patterson about the progression of the virus.

At places where City employees interact with the public, the City will equip workers with sanitizing materials to keep those areas clean. The City is also looking at ways to limit unnecessary in-person staff meetings and preparing emergency operations plans, both as precautions.

“Springfield is a resilient community that knows how to come together in a time of crisis,” said City Manager Bryan Heck. “Although there are currently no confirmed cases of the virus in our area, we are taking precautionary measures now so we can be better prepared when illnesses occur.”

Additional details relating to City operations will be released over the coming days and weeks. To stay up-to-date please visit www.springfieldohio.gov.

For more information on utility billing, go to springfieldohio.gov/utility.

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