



NEWS RELEASE

Contact: Valerie Lough

P: 937-324-7300

E: vlough@springfield.ohio.gov

OFFICE OF THE CITY MANAGER

FOR IMMEDIATE RELEASE

SPRINGFIELD, OH (Aug. 21, 2020)

City of Springfield Conducting Phone Survey

The City of Springfield, with local vendor Shift•ology Communication, is currently conducting a phone survey to gauge residents' opinions on public services offered to them.

City officials launched the survey as a continued effort to improve public communications and build on existing services to residents.

“We believe the best citizens are well-informed citizens, and it’s our job to ensure that the public has the information they need to access the resources available to them,” said Springfield City Manager Bryan Heck. “It’s important for us to establish a baseline of the public’s current knowledge of city services so we can identify successes and areas of opportunity.”

The survey asks residents to identify and rate the value of City services available to them, and how they view the City’s future. Some residents have received a call and can be rest assured that the call is legitimate, said Heck.

-30-