



**NEWS RELEASE**

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**OFFICE OF THE CITY MANAGER**

**FOR IMMEDIATE RELEASE  
SPRINGFIELD, OH (July 28, 2020)**

**Utility Disconnections Suspended as COVID-19 Cases Rise in Region**

The City will continue to suspend water and sewer disconnections on past due accounts in the midst of a rise in coronavirus (COVID-19) cases in the area.

“Springfield is a resilient community that knows how to come together in a time of crisis,” said City Manager Bryan Heck. “As we’ve seen an increase in cases recently, we are taking prudent measures to help those in our community who may be facing financial difficulties due to the pandemic.”

Disconnections on past due accounts are suspended through Sept. 7, 2020.

In an effort to encourage social distancing, the City is asking residents to submit their utility payments at drop-off locations on Fountain Avenue by City Hall and in front of the Service Center at 2100 Lagonda Ave.

The first floor of City Hall, where the Utility Billing department is located, is open to the public during limited hours with social distancing measures in place. The hours are 8:30 a.m. to 12:30 p.m. Monday, Wednesday and Friday, and 1 to 5 p.m. on Tuesday and Thursday. Visitors are required to wear masks; anyone who is not wearing a mask will not be served.

For more information on utility billing, go to [springfieldohio.gov/utility](http://springfieldohio.gov/utility).

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